

WS-03478A-12-0307

**ORIGINAL** ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone: 2013 JUN 26 P 2:07

Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111392

Date: 6/26/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Gail Last: Cunningham

Account Name: Gail Cunningham

Home:

Street: n/a

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 00000

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

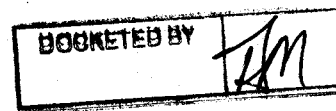
Arizona Corporation Commission

\*\*\*\*\*OPINION OPPOSED TO DOCKET NO. WS-03478A-12-0307\*\*\*\*\*

**DOCKETED**

JUN 26 2013

It is unconscionable to increase the sewer rates 260%.  
What is the rationale from the STAFF at Arizona Corporation Commission.  
If this company is in financial straits who caused it?  
Why should the public pay for this company's mismanagement



I am a rate payer in zip code area 85367.  
I am also a "snowbird" who leaves the Foothills for six months each year.  
Even though I terminate my water service when I leave I still have to pay the current  
\$21.75 per month for sewer service. Does the ACC consider this?  
How this can be legal let alone fair is beyond me.  
But when there is a monopoly there is no choice.

Minimum sewer portion of the total invoice from Farwest is \$261.00 annually (21.75\*12) plus taxes  
Perhaps a fairer way to incorporate an increase is to base the sewer portion on the water consumption  
That is the reason for requiring the sewer infrastructure  
No water - no sewer use - no billing

In a recovering real estate market for the ACC to allow double the cost is not smart thinking

What about the several requests for an audit of Farwest.

Thank you for advising me my comments had not been received

Gail Cunningham

ARIZONA CORPORATION COMMISSION  
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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

6/26/13 Opinion noted and filed in Docket No. WS-03478A-12-0307. closed

\*End of Comments\*

Date Completed: 6/26/2013

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